

## Terms and Conditions

**Last updated:** 16 April 2026

These Terms and Conditions (“Terms”) govern your use of the website <https://www.ied.co.uk> (the “Website”), operated by the **Institute of Economic Development (iED)**. By accessing or using the Website, applying for membership, or making any payment through the Website, you agree to be bound by these Terms.

If you do not agree with these Terms, you must not use the Website.

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### 1. About the Institute of Economic Development

The Institute of Economic Development (“iED”, “we”, “us”, or “our”) is a professional membership body supporting individuals working in economic development and related fields across the United Kingdom.

**Legal name:** Institute of Economic Development

**Registered in:** England and Wales

**Company number:** 01748926

**Registered office:** Unit 207 The Base Dallam Lane Warrington WA2 7NG

**Contact: Institute of Economic Development**

Email: [admin@ied.co.uk](mailto:admin@ied.co.uk)

Website: <https://www.ied.co.uk>

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### 2. Purpose of the Website

The Website is provided to:

- promote the work, objectives, and standards of the iED;
- enable membership applications, renewals, and payments;
- provide access to member services, CPD resources, and professional content;
- advertise and administer events, training, and related activities.

All content is provided for **professional and informational purposes only** and does not constitute legal, financial, or policy advice.

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### 3. Use of the Website

You agree to use the Website lawfully and responsibly. You must not:

- attempt unauthorised access to restricted areas or member accounts;
- interfere with the Website’s operation or security;
- upload malicious code or harmful material;
- misuse member-only content or impersonate others.

We reserve the right to suspend or restrict access where misuse is identified.

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## 4. Membership

### 4.1 Membership Categories and Eligibility

Membership is offered subject to eligibility criteria set by the iED and may include different membership grades or categories, details of which are published on the Website.

Submission of an application does not guarantee acceptance.

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### 4.2 Membership Applications

By applying for membership, you confirm that:

- all information provided is accurate and complete;
- you agree to comply with the iED's professional standards, rules, and policies;
- you accept these Terms and any related membership conditions.

The iED reserves the right to decline applications at its discretion.

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### 4.3 Membership Fees and Online Payment

Membership fees are payable **online via the Website** at the point of application or renewal or can be arranged to be paid by invoice/payment offline.

- Fees are displayed in **GBP (£)** and are inclusive of any applicable taxes unless stated otherwise.
- Payment must be made using the payment methods made available on the Website.
- Membership will not be activated or renewed until payment has been successfully received.

The iED does not store full card payment details. Online payments are processed securely by a third-party payment provider.

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### 4.4 Renewals

Membership normally operates on an annual basis.

- Renewal reminders may be sent by email but it remains your responsibility to renew on time.
  - Membership benefits may lapse if renewal payment is not received by the due date.
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#### 4.5 Refunds and Cancellation

Membership fees are **generally non-refundable**, except where required by law or expressly stated otherwise.

Where you are a consumer purchasing membership online, you acknowledge that:

- membership services may begin immediately following payment, and
- by proceeding with payment, you request immediate access to digital services and benefits.

This means that once membership services have begun, you may lose your statutory right to cancel under the Consumer Contracts Regulations.

Any exceptional refund requests will be considered at the discretion of the iED.

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#### 4.6 Suspension or Termination of Membership

The iED may suspend or terminate membership where:

- fees remain unpaid;
  - information provided is false or misleading;
  - professional conduct standards are breached; or
  - continued membership would harm the reputation or objectives of the Institute.
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### 5. Events, Training, and CPD

The iED may offer paid or free events, training programmes, and CPD activities.

- Paid for CPD or event bookings are made via third party providers such as Eventbrite or specific event organisers.
  - Additional **event-specific terms**, including cancellation and substitution policies, may apply.
  - The iED reserves the right to amend, postpone, or cancel events where necessary.
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### 6. Intellectual Property

All intellectual property rights in the Website and its content — including publications, training materials, branding, logos, and downloadable resources — are owned by or licensed to the iED.

You may use content for:

- personal professional development, and
- internal organisational use.

You must not reproduce, distribute, or commercially exploit content without prior written consent.

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## **7. Accuracy and Reliance on Information**

While reasonable efforts are made to ensure accuracy, the iED does not warrant that:

- Website content is complete, current, or error-free;
- reliance on Website content will achieve specific professional or commercial outcomes.

Users should exercise professional judgment and seek appropriate advice where necessary.

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## **8. Third-Party Links and Services**

The Website may include links to third-party websites or services.

The iED:

- does not control these websites,
- does not endorse their content, and
- is not responsible for their availability or practices.

Use of third-party services is at your own risk.

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## **9. Limitation of Liability**

To the fullest extent permitted by law, the iED shall not be liable for any loss or damage arising from:

- use of or inability to use the Website;
- online payment processing failures beyond our control;
- reliance on Website content;
- cancellation or change of events or services.

Nothing in these Terms limits liability for death or personal injury caused by negligence, fraud, or any liability that cannot be excluded under UK law.

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## **10. Data Protection**

Personal data submitted through the Website, including during membership registration and payment, is processed in accordance with our **Privacy Policy** and applicable UK data protection legislation, including the UK GDPR.

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## **11. Website Availability and Security**

We do not guarantee uninterrupted or error-free operation of the Website.

You are responsible for using appropriate security and virus protection when accessing the Website.

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## **12. Changes to These Terms**

The iED may update these Terms from time to time. The latest version will always be available on the Website.

Continued use of the Website constitutes acceptance of the revised Terms.

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## **13. Governing Law and Jurisdiction**

These Terms are governed by the laws of **England and Wales**. Any dispute arising under or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

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## **14. Contact Details**

For queries relating to these Terms, membership, or payments, please contact:

**Institute of Economic Development**

Email: [admin@ied.co.uk](mailto:admin@ied.co.uk)

Website: <https://www.ied.co.uk>